



Asiabots

AI + CIVIL SERVICES
TECHNOLOGY FORUM SERIES (1)

Smart Governance Era - Digital Agents & Smart Meetings for Efficiency

人工智能 + 政務
專題技術論壇系列 (一)

智政新時代：數字人客服 x 智能服務引領高效未來

Artificial Intelligence Company

Located in HK, Asiabots Ltd. is a company focused on A.I. & voice technology development. It starts from 2017 deploying its technology in medical areas, and gradually expand on other industries such as banking, insurance, hospitality, property and more.

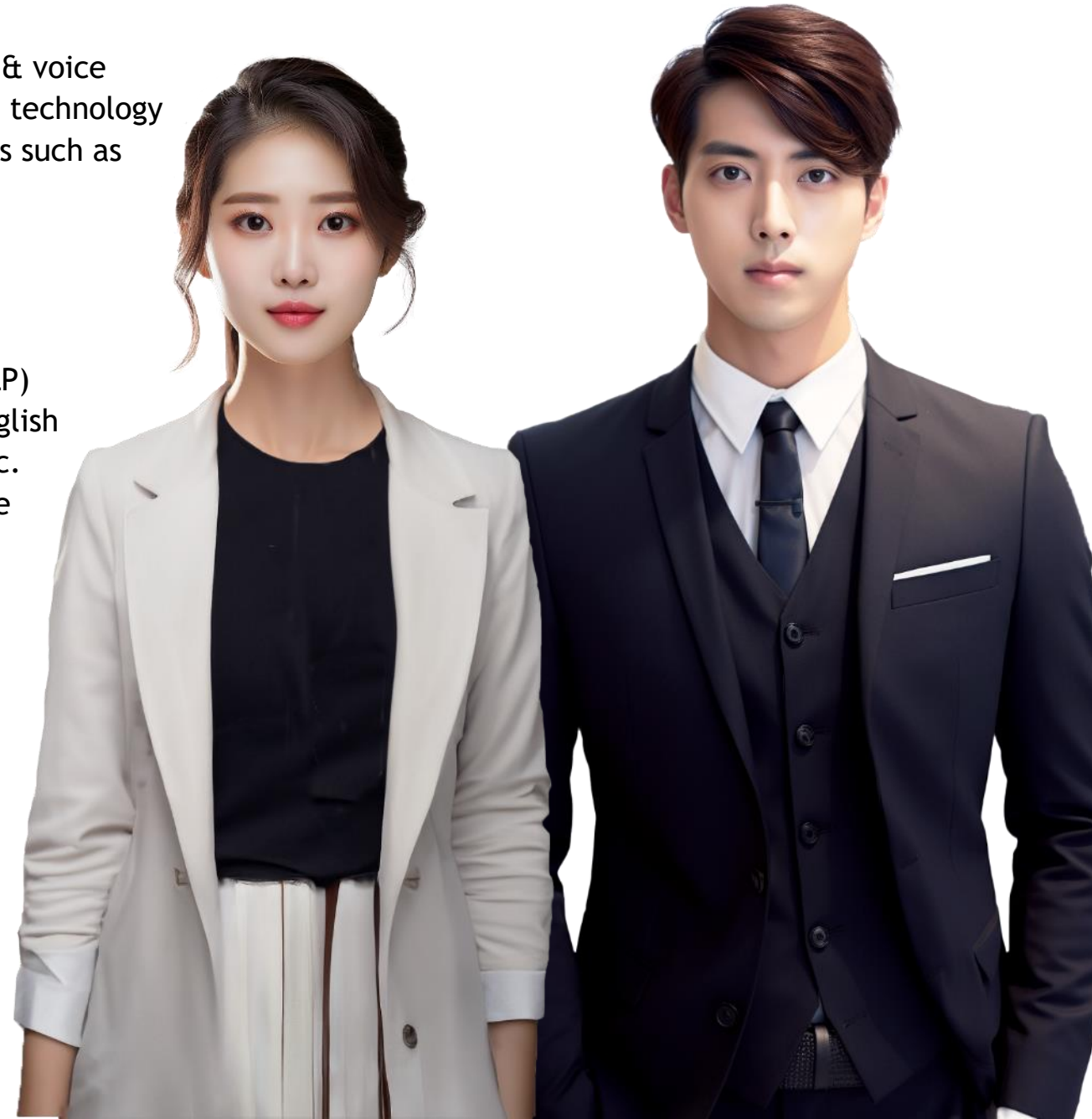
Technology

Asiabots is famous for its Natural Language Processing (NLP) Technology which can handles Cantonese, Chinese and English and South Asia Languages such as Bahasa, Thai, Malay...etc. Besides, its self-developed humanlike natural voice engine (TTS) with various styles of sounds are appreciated by industries.

Unique Products and Services

- A.I. Chatbot (text-based communication)
 - A.I. Voicebot (voice-based in-bound and out-bound call)
 - A.I. Ambassador™ (AI Generated Avator with a beautiful outlook and appearance)
- (LLM Engine / Fine-tuning GenniChat™ Engine)

Conversational A.I. for Omni-Channel Customer Services



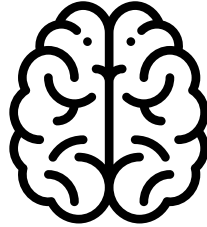
Outstanding Core Technologies and Strength

Solid and promising technology fundamentals



Automated Speech Recognition (ASR)

ASR, as well as known as Speech to text (STT) is the A.I. technology turning human voices into readable texts. Asiabots has ASR engine with proven accuracy and auto-correction ability



Natural Language Processing 7.0 (Geniichat)

The A.I. Core to understand and correlate the conversations with functional purpose in various languages including Cantonese (Mix language), Chinese and English. The input on development NLU and NLG create a profound fundament for business future.



Text-to-Speech (TTS)

Humanlike voice engine creates next generation super high quality human speech generation. Voice can be exactly cloned by its voice cloning technology. Asiabots has created the voice of famous world leader such as Kobe Bryant, Donald Trump. They have the most numbers of A.I. voice in Asia.



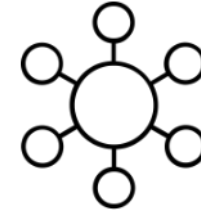
Digital Human Animation Engine

Asiabots is the first company develop a face2face visual virtual avatar agent service called Asiabots A.I. ambassador™ Asiabot could create real time communication virtual agent to provide service.
www.aiambassadors.com



A.I. Voice engine (inbound/outbound)

Asiabots has sound engine and digital infrastructure in voice calling system called voicebots. Asiabots create very smooth, natural humanlike feeling, responsive and speedy communication experience with the best quality technology among the industry.



Omni-Channel Chatbot platform

The omni-channel coverage including most instant messenger / social platform such as facebook messenger, wechat, signal, website, app, teams, lines. It is a double sided where messages could be broadcasted as well as received and managed in one place.

Global Offices

Provide Global & Round the clock Support



Hong Kong | Taiwan | Macau | Singapore | Canada



Awards & Compliments

Highly Valued Across a Diverse Range of Industries



Voice Service : A.I. Voicebot

A complete call center solution

AI Contact Center ICC

Hybrid AI contact center ICC provide a total solution powered by AI and traditional smart Contact center to handle outbound call and inbound call services.

Co-worked with a contact center in HK with more than 200 staffs in local and nearby areas able to support a 24 hours hotline services.

AI Service System

<https://www.voicesbot.com>



Contact Center

<https://sipo.hk/>



SIPO

Join us and step towards

AI service system is able to provide enquiries, triage and various services like booking, hotdesk service, survey, and purchasing.

For some calls requiring services from human agents, AI voicebot is able to redirect the calls to pre-assigned agent contact center service.



85% 15%


Asiabots

[Home](#)
[Voicebot](#)
[AI Ambassador](#)
[Chatbot](#)
[Technology](#)
[Career](#)
[Blog](#)

Contact us ↗

Voicebot Cloud/Online and Offline Fully Automated Phone System

AI Intelligent Voice Phone Robot

Leading in Asia with Large Language Model (LLM) Integration for Enhanced Human-like Customer Service Simulation

↗

Visit Voicesbot.com






Asiabots

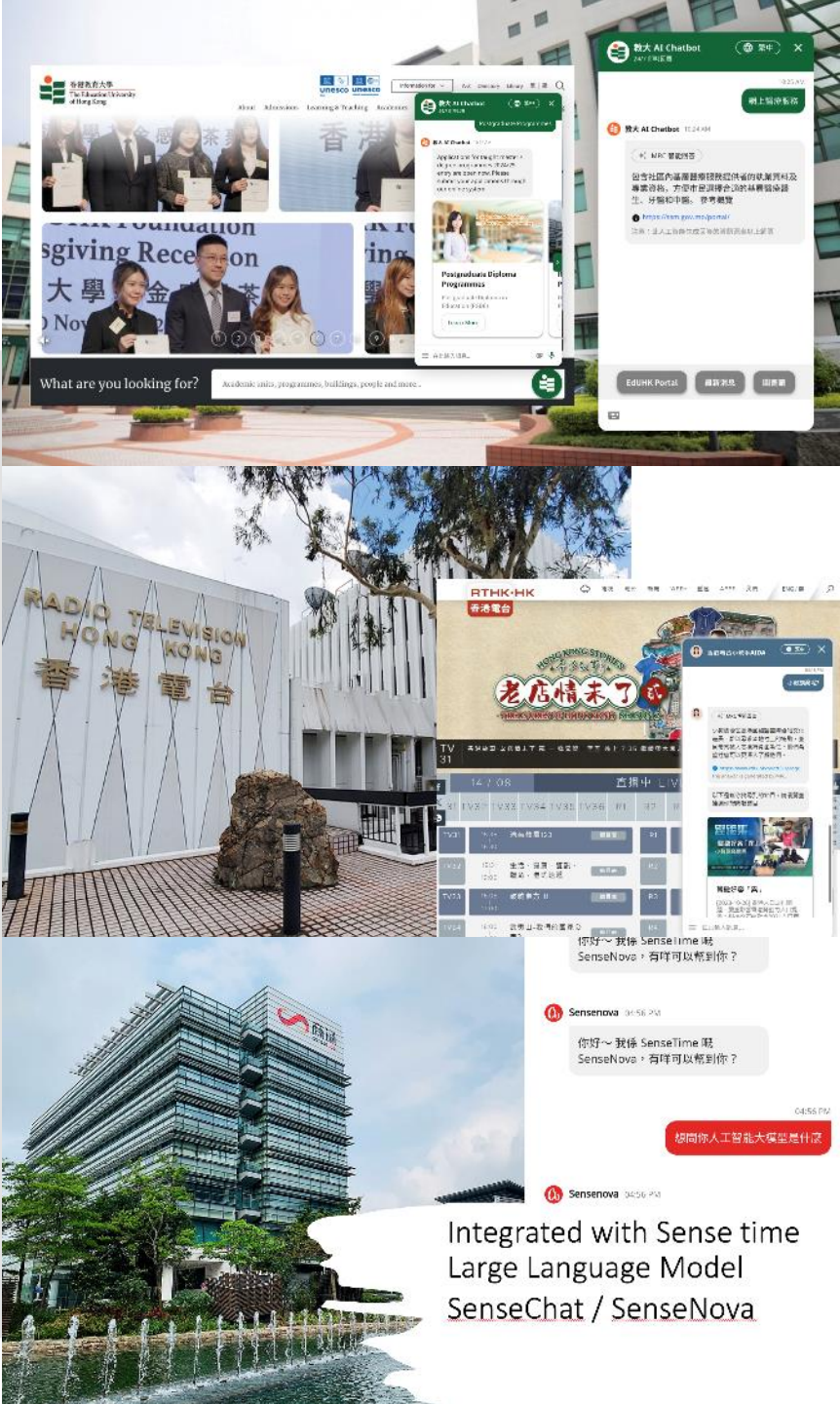

悠遊卡
EASycard



- Hotline
- Inbound call AI Customer Service Assistant
- Production Time Est. 3 months

Product: Chatbot with LLM

Next Generation textbot



Integrated with Sense time
Large Language Model
SenseChat / SenseNova

NEW

GENERATION

CUSTOMER

SERVICE

SOLUTION

新世代
客戶服務方案



A.I. Ambassadors

讓效率有溫度，讓科技能共情。

Humanizing Efficiency,
Engineering Empathy into Technology.

Cb Asiabots

Innovative Interaction Design

The AI Ambassador revolutionizes interaction design through fluid conversations. Unlike scripted chatbots, it uses smart dialogue systems to maintain natural, context-aware discussions across multiple turns. By learning from interactions, it delivers personalized responses that build real connections. We created this AI not just to perform tasks, but to foster meaningful relationships that increase user engagement and loyalty.

Core advantage:

- Natural continuous conversation capability

Technical highlights:

- Contextual understanding and memory

User value:

- Upgrading the relationship from tool to partner



Animation Style (2.5D)

2.5D Styles virtual avatar is the most easiest one to get onboard to use. Emphasis on design, customization, facial expression and fluency, perfect for long term as well as short term use such as events and promotions



Realistic Model (3D)

3.D Styles model bring user a better experience by its motion and lighting effect created by polygon modules. Two graded supported, including 1:3 cutie style as well as real human style. Co-work with prestige film maker – digital domain



Digital Human (GAI + Deep Fake)

Powered by GAN model and lip syn technologies, Digital human graded ambassador provide an unprecedented experience by its real presence and smooth animations.





ANIMATION STYLE 1

Virtual Avatar synthesis from generated AI avatar model engine. The benefit is the quality of avatar is super high and time of creation is shortened.



ANIMATION STYLE 2

Emphasize on facial expression, emotion, body motion and gesture. Creating a super real user experience.

Fit for all screen size and position

AI Ambassador placement

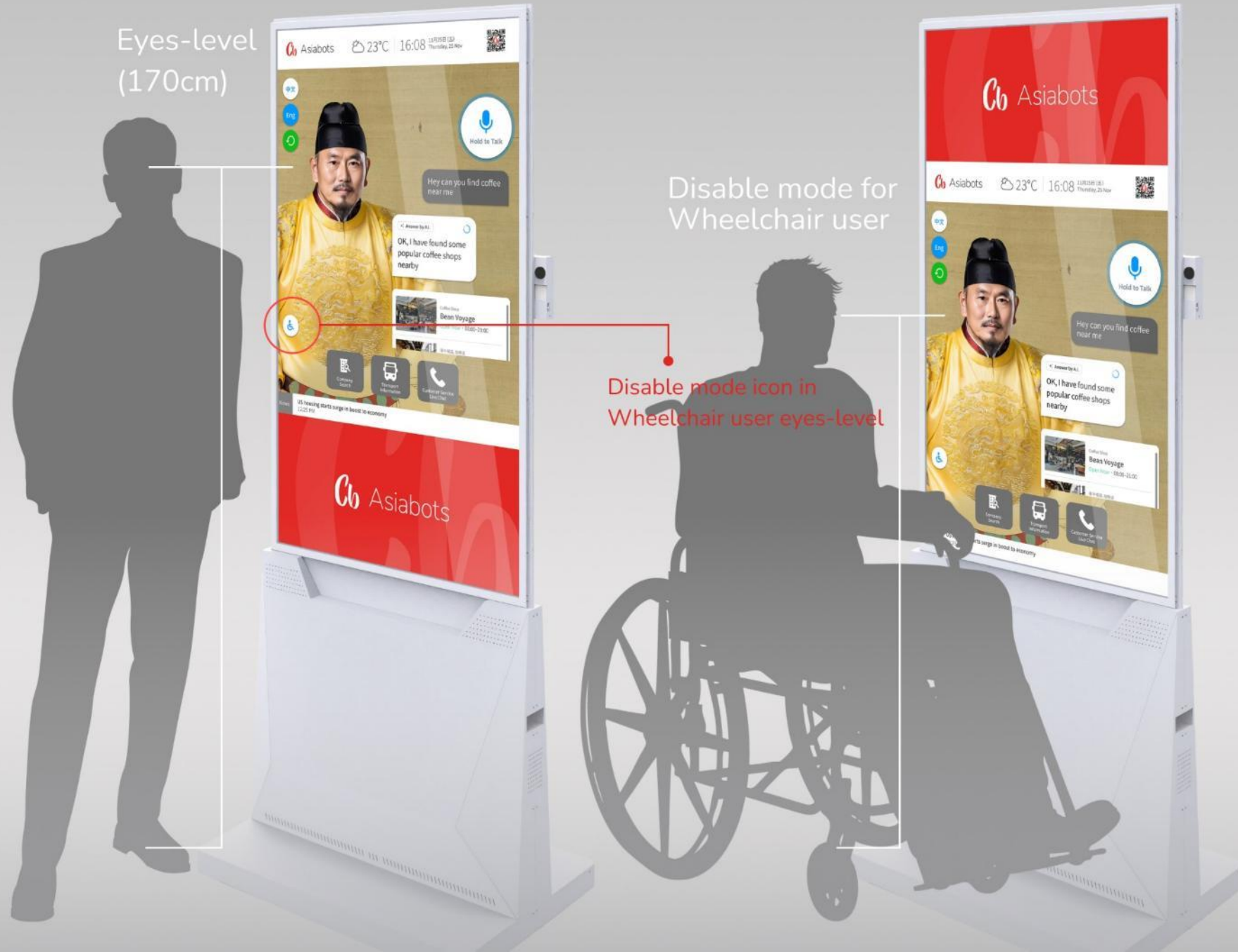
Vertical
Style

Horizontal Style



Humanistic Care-Centric Design

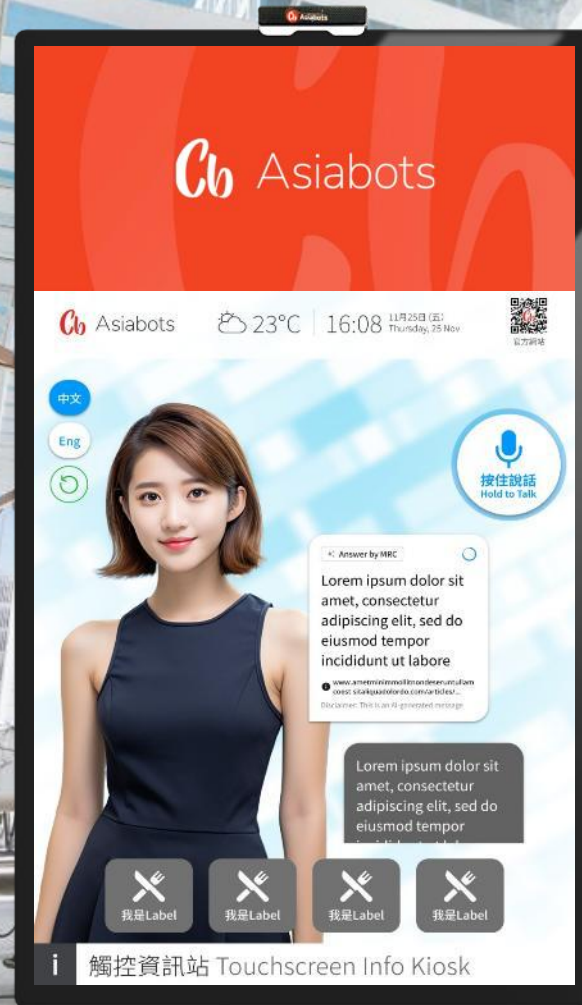
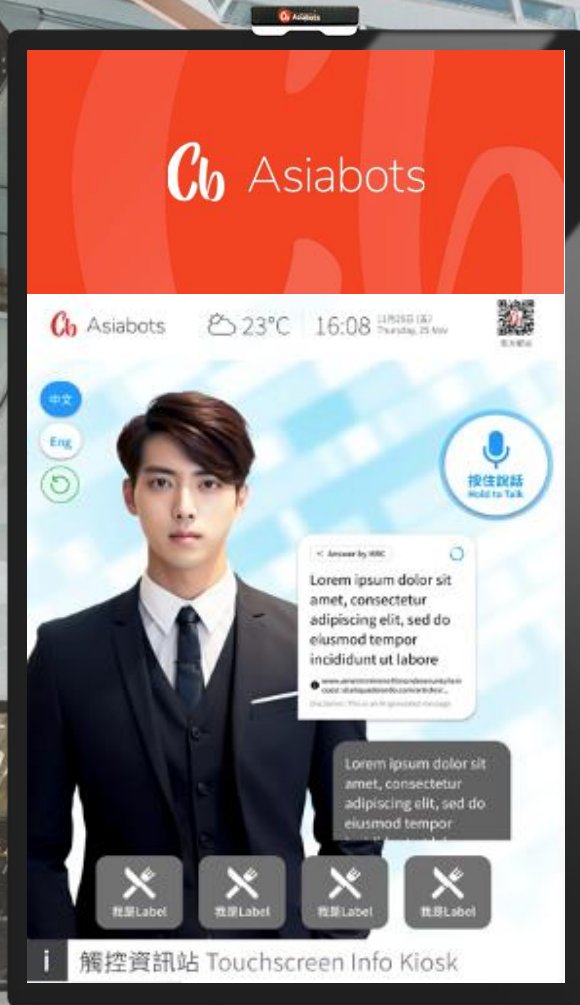
Craft & Execution



Your company's digital entity

2nd Generation

The look and feel in real life



2024 Business Style Virtual Human

A perfect combination of natural gesture, facial expression, emotion and intelligence

4th Generation





Idol Graded

New Avatars Debut

The new generation of Ambassador in 2024 Summer

Cb Asiabots



2025 KOL graded Virtual Human

A perfect combination of natural gesture, facial expression, emotion and intelligence

5th Generation

Neva

意為「雪」的名字，源於拉丁語



Aurora

源自拉丁語，代表極光，給人一種神秘而迷人的感覺



Emerald

像綠色寶石一樣翠綠耀眼

Asiabots第五代全AI生成虛擬人
Fifth-generation virtual humans fully
generated by Asiabots AI Engine

5th Generation



Cb Asiabots

Asiabots第五代全AI生成虛擬人
Fifth-generation virtual humans fully
generated by Asiabots AI Engine



Cb Asiabots



Ch Asiabots

Language M



Cyberport Way-finding / Inquiry
AI ambassador
AI round customer service



Latest Applications SAMSUNG
Customer Centric unprecedent and experience



Hong Kong Customs and Excise
Transportation Hub enquiry services



A.I. Customer Services
Guidance and triage for lounge users



Government Services
Guidance · enquiries and assistance



Technology Corporation Spoke person
Lenovo Event AI customer service



Lenovo



TURBOJET
喷射快艇



Smart Hospital
Way Finding and Information Desk



Taiwan Rail Way AI ambassador (Demo)
Self Serve Directory AI Service Kiosk



FamilyMart



Princess Margaret Hospital PMH



Health Clinic Head Quarter
Products introduction and recommendations



Hang Seng Bank AI ambassador
AI customer Service for ticketing Services



Polytechnic University AI ambassador
Event AI customer service



Taipei City Hall Bus AI ambassador
AI customer Service for transport

VERSION 1



Cyberport Way-finding / Inquiry

AI ambassador

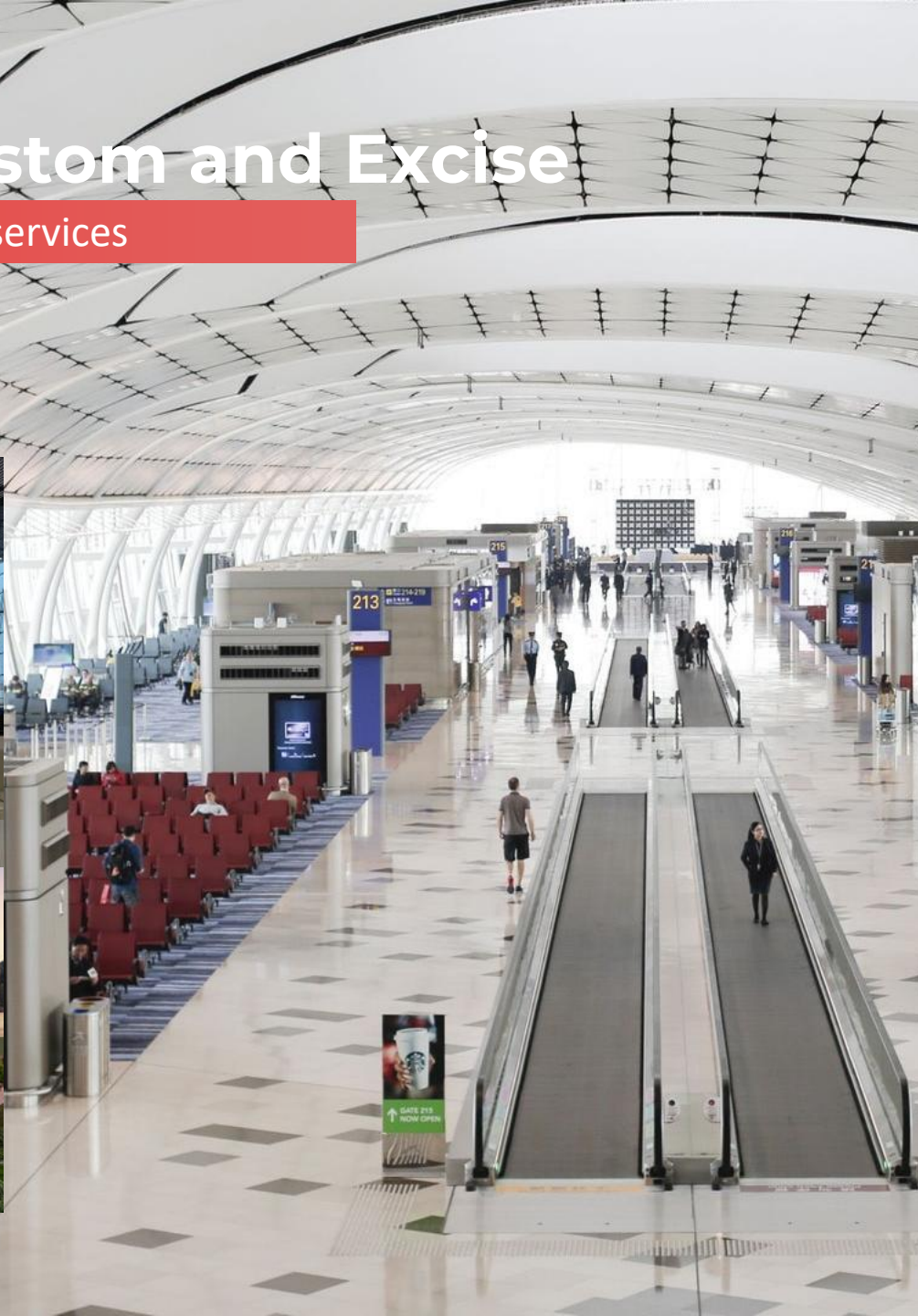
All round customer service



VERSION 2

Hong Kong Custom and Excise

Transportation Hubs Enquiry services





唔理係咩乜，有**CBD**就唔帶得
Anything with **CBD**? NO WAY!



香港海關
Customs and Excise
Department



21°C



13:05



11月14日(二)
Tuesday, 14 Nov





按呢到問我傾計喇



點解一講就



你好，我係小慧 🤖
係香港海關最新引入嘅虛擬服務大使，
可以解答大家有關香港海關嘅查詢，不
過我而家仲實習緊，請大家多多指教。
你可以透過輸入問題或者喺下方選擇想
查詢嘅事項。

以上的內容能幫到你嗎？

紅綠通關系統

免稅優惠

現金購物

www.hkce.gov.hk



旅客清關
Passenger Clearance



免稅優惠
Duty-free Concessions



受管制物品
Controlled Articles



免稅購物
系統政策
Disclaimer & Privacy Policy

消息
News

12:14 香港再出發大聯盟巡遊論壇 三分鐘介紹及回應問題不設辯論環節

A.I. Customer Services

Guidance and triage for lounge users

Generation

First Generation





Hong Kong Science Park 2小時 · 🌐

以創科重塑銀行客戶服務體驗！

很高興與**恒生銀行Hang Seng Bank**（恒生）合作推出「未來分行體驗館」計劃，並已順利完成首階段試點項目，吸引逾50家創科企業參與。

最終方案由恒生、資訊科技服務供應商NCS及香港初創公司Asiabots共同開發。系統結合「自然語言處理」（NLP）和「文字轉語音」（TTS）等技術，現正應用於恒生尖沙咀分行回答客戶查詢及支援分行客戶分流。

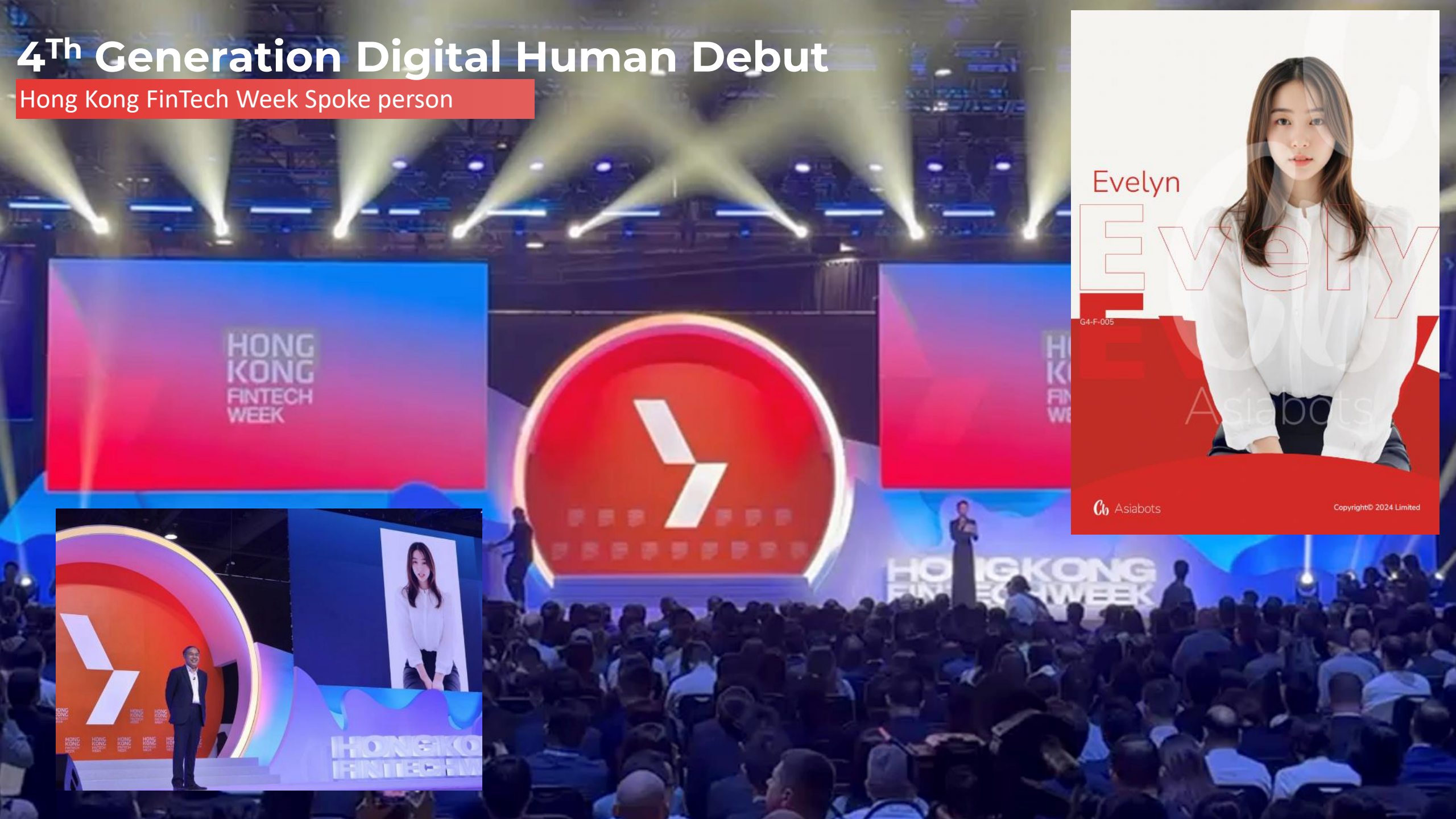
Hang Seng Bank AI ambassador

AI customer Service for ticketing Services



4th Generation Digital Human Debut

Hong Kong FinTech Week Spoke person



Evelyn

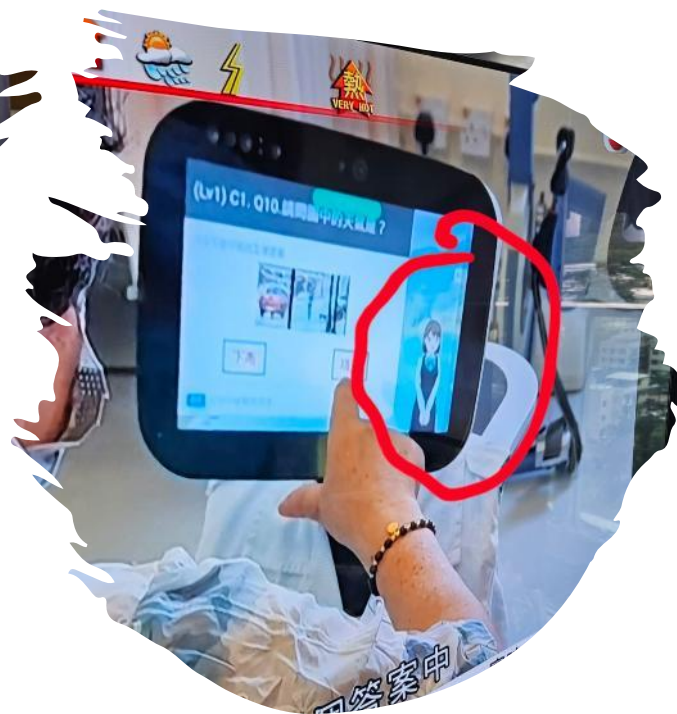
Evelyn

G4-F-005

Asiabots

Asiabots

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「老化越趨嚴峻 東區醫院推出AI智慧
為老友記提供認知訓練

3 00:02

「老化越趨嚴峻
東區醫院推出
AI智慧機械人

為老友記
提供認知訓練

智慧機械人為老友記提供認知訓練

人口老化越趨嚴峻 東區醫院推出AI智慧機械人為老友記提供認知訓練

香港人口老化問題嚴重，約每5名居於社區的長者便有1人患有輕度認知障礙。東區尤德夫人那打素醫院職業治療部於去年4月將人工智能(AI)系統加入智慧機械人，協助輕度認知障礙患者進行認知訓練，發現相比傳統方式，利用AI智慧機械人進行訓練，可成功減少自主完成訓練的時間，顯示患者的反應能力能有效提升。



ORANGE
NEWS



Medical Materials contents



General assessment

Answer with limited choices



Mental Test

Mental ability checking



Dialogue

Speaking assessment & training



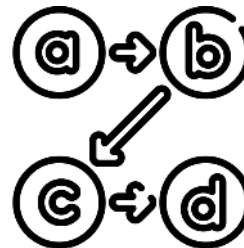
Listening

Hearing ability test & training



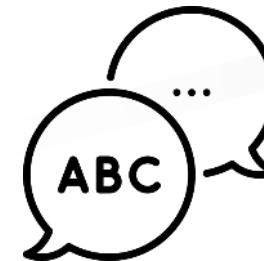
Memory ability

Check up memory power



Logic

Thinking and reasoning



Open ended Q&As

Activities for thinking test



無線新聞



東區醫院職業治療部

Target to Satisfy the needs from the market

Providing the internal office AI by GeniiAI A*crew

Omni-Channel Customer Service

A complete and sophisticated AI Contact Center Service system for genuine Omni-channel Customer Services:

Voicebot and Contact Center

For Outbound and Inbound call services

Chatbot, Live chat & Broadcast System

Omni-Channel A.I. mobile chatbot for social platforms, Instant messengers, APPS and website

Physical Robot Onsite Service

A.I. Ambassador and servicing robots services including video live chat

External

Genii Chat

Internal

Cb Asiabots

Office AI

Utilizing the ability of Generative AI, GeniiChat can help you to create documents, write emails, generate marketing campaigns, answer questions, create graphic, summarize meeting notes, and many more...



Genii
ai /



All-in-One Edge AI computes
solutions with the highest
privacy

LLM | AI Assistant | Company Intelligence | AI Agents

Reliable Agentic AI Makes a Great Team



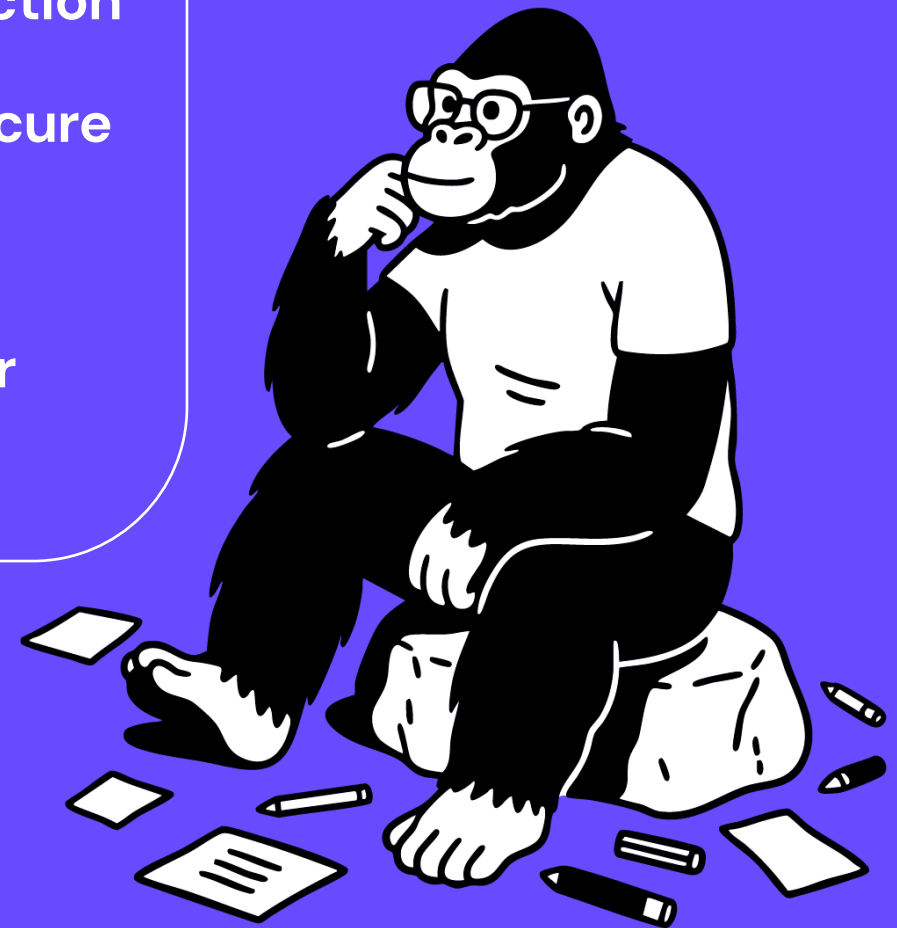
Genii
a!

Contact Us

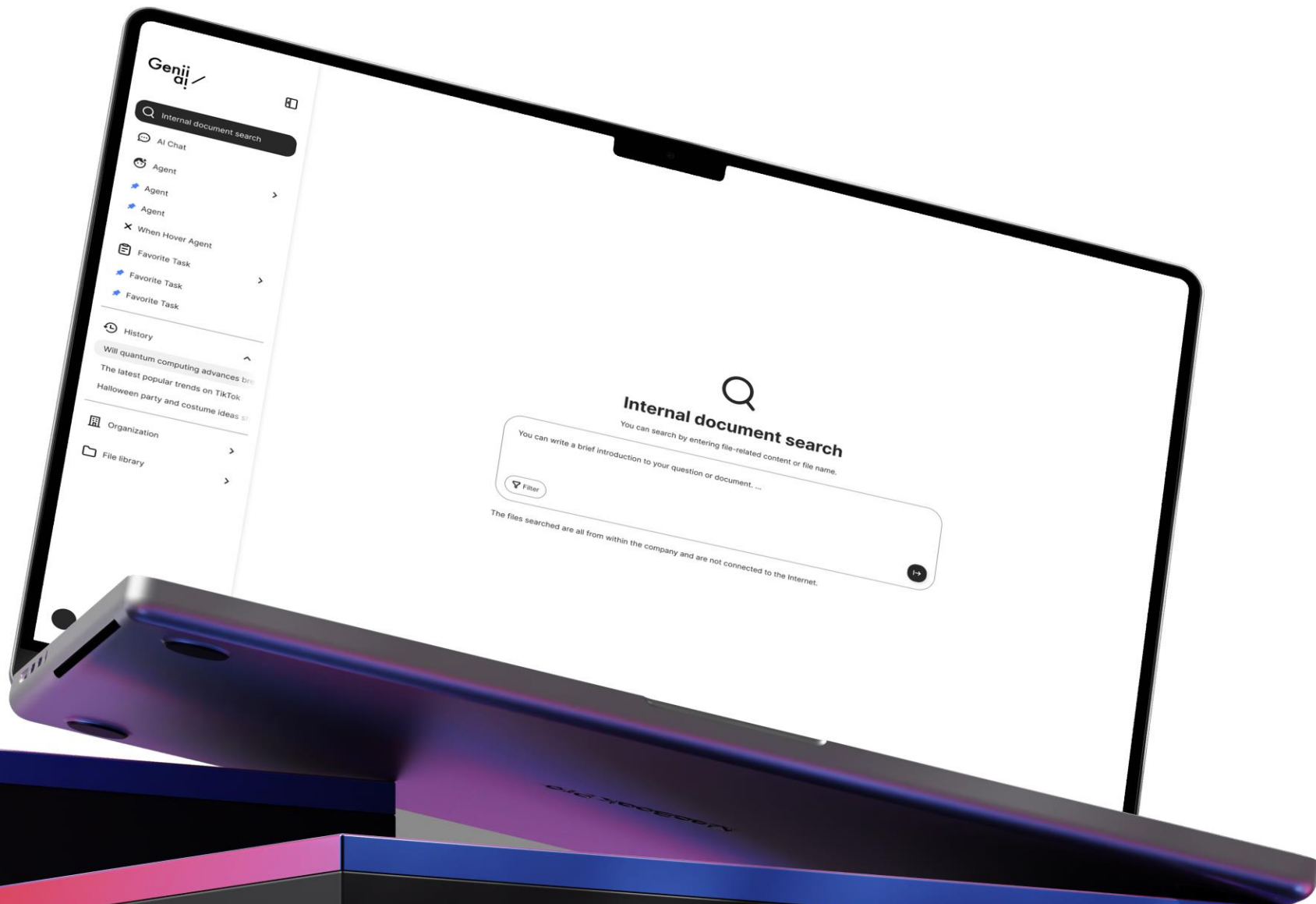
- Information Overload
- Repeated Tasks & Inefficient Workflow
- Communication Barriers
- Data Security Concerns

- Shortage of Talent / Skills to adopt AI
- Lack of Trust in AI, particularly concerning privacy and data protection
- No idea how to build secure private AI intelligence
- Need for a scalable AI solution and support for future growth

"Businesses Falling Behind in Adopting AI Tools"
Gartner 2025



Problem





GeniiAI



GeniiAI is the perfect product

It is an enterprise graded AI platform empowered by
Large Language model (LLM) to handle daily corporate operations

Large Language Model AI

Comes with a variety of cutting-edge AI models in different sizes, performance levels, and capabilities, tailored to meet the needs of various industries.

Google Gemme

Chat GPT

Deepseek

Meta Llama

Mistral

Qwen

Claude

Google Gemini



Company Intelligence

Effortlessly search documents, ask questions, and extract insights from the [internal company file database](#) while building a comprehensive company knowledge database.

A*Crew / A.I. Agent Office Services

A list of AI assistant professionals specializing in various aspects of office operations.



Lack of Talent / Skills to adopt

Oh my god, they help !

Genii AI A*crew AI Agent is a dedicated team of AI experts ready to assist you with your daily office operations.

Team member in the first batch:

- AI writer agent crew
- AI analysis agent crew
- AI IT technical support agent crew
- AI HR agent crew
- AI legal assistant agent crew
- AI domain knowledge agent crew
- AI office admin agent crew
- AI product expert agent crew
- AI customer support agent crew

What's more?

"We provide service in creating a tailored agent for you!"

The screenshot displays the Genii AI A*crew AI Agent interface. On the left, a sidebar contains navigation links: Document search, AI Pilot, Agents (highlighted), Knowledge Base, Calendar, History, Dashboard, Task Schedule, Knowledge Library, and a user profile for Bruce. The top header shows 'Agents' and 'Marketing Agent' tabs. The main content area features a search bar and several task cards. The 'Favorite Tasks' card lists: Conduct a SWOT Analysis, Product Analysis, Translation, Court judgment analysis, Resolve a customer support issue, Summarize a support ticket, Create user personas for targeted marketing, and Drafting Agenda. The 'IT Support' card lists: Summarize a support ticket, Resolve a customer support issue, and Draft an incident response. The 'Meeting' card (highlighted) lists: Drafting Agenda, Summarization of meeting minutes, and Product Analysis. The 'General' card lists: Audio to Text, Summarization of the article, and Translation. The 'Calendar' card lists: Conduct a SWOT Analysis, Design user feedback surveys, and Create user personas for targeted marketing. The 'Product' card is partially visible. The 'Daily Operation Mail' card (highlighted) includes a 'Chat' button and a 'Tasks' list: Drafting Agenda, Summarization of meeting minutes, Drafting a meeting minutes and summary, Product Analysis, Compare features of two different products, Multi-Product Comparison, and Conduct a Marketing Analysis with different parameters.



Extended Intelligence EI

The screenshot shows the 'a crew' AI interface. On the left is a sidebar with navigation options: Document search, AI Pilot, Agents (selected), Knowledge Base, Calendar, History, Dashboard, Task Schedule, Knowledge Library, and a user profile for 'Bruce'. The main area displays a report titled 'Compare the GDP of China and the United States over the past 20 years'. The report is generated by '4o mini' at 14:01. It includes a text introduction, a line graph comparing Nominal GDP (Current U.S. Dollars, in Trillions) from 2005 to 2025, and a 'Financial Analysis' tag. The graph shows two lines: a blue line for the US and a red line for China. The US line starts at approximately 12 trillion in 2005 and rises to about 28 trillion in 2025. The China line starts at approximately 1 trillion in 2005 and rises to about 18 trillion in 2025. The interface also features a search bar, a 'Source...' button, and a bottom bar with 'Knowledge Base', 'LLM name', and other controls.

Agents > Financial Agent > Compare the GDP of China and the United States over the past 20 years

Compare the GDP of China and the United States over the past 20 years

4o mini 14:01

To compare the GDP of China and the United States over the past 20 years (2005–2025), I'll present data in both nominal (current U.S. dollars) and purchasing power parity (PPP) terms, as these metrics offer different perspectives on economic size. Nominal GDP reflects market exchange rates, while PPP adjusts for price level differences, providing a better sense of domestic purchasing power. I'll also highlight growth trends and key milestones based on available data. Since some figures for 2025 are projections, I'll note where estimates are used.

Nominal GDP (Current U.S. Dollars, in Trillions)

Nominal GDP measures economic output converted to U.S. dollars using market exchange rates. The U.S. has consistently led in nominal terms, but China's rapid growth has narrowed the gap.

Financial Analysis
#Tag name

Q Source...

You can write a brief introduction to your question or document. ...

Knowledge Base LLM name

Do Anything !

Generative AI plays an essential role in Everyday Operations:

- Document Content Creation
- Document Editing & Improvement
- PPT ideas Generation
- Language Translation
- Research & Study Assistance
- Result Simulation
- Document Summarization
- Report Generation
- Email Preparation
- Proposal

What's more?

"with private AI engine,

No need to worry that every search will leak your private information !"





Lack of data for building private AI intelligence

The screenshot displays the GeniiAI interface with a sidebar on the left containing navigation options: Document search, AI Pilot, Agents (selected), Knowledge Base, Calendar, History, Dashboard, Task Schedule, Knowledge Library, and a user profile for Bruce. The main content area is titled 'Natural Language Processing (NLP) 7.0' and shows a document analysis report for CNOOC. The report includes sections for '4o mini' (Oil price fluctuations, Geopolitical risks, Pressure of green energy transformation, Regulatory and market risks, Rising costs), '6. Summary', 'Financial Analysis', and '2.1 Earnings per share (EPS)'. A 'Preview' window on the right shows a detailed view of the '2.1 Earnings per share (EPS)' section, including trends, influencing factors, and analysis. At the bottom, there is a text input field with the placeholder 'You can write a brief introduction to your question or document. ...' and buttons for 'Knowledge Base', 'LLM name', and a microphone icon.

Enhancing Accuracy !

GeniiAI is empowered by RAG technology designed to enhance accuracy.

- Effortlessly search for files and information at lightning speed with source citations
- collaborate seamlessly with colleagues
- Share corporate information across departments.
- Gain valuable insights from data, conduct research.
- Perform generative information retrieval across various databases with ease.

What's more?

"Every staff is helping to build a corporate data base day by day! "



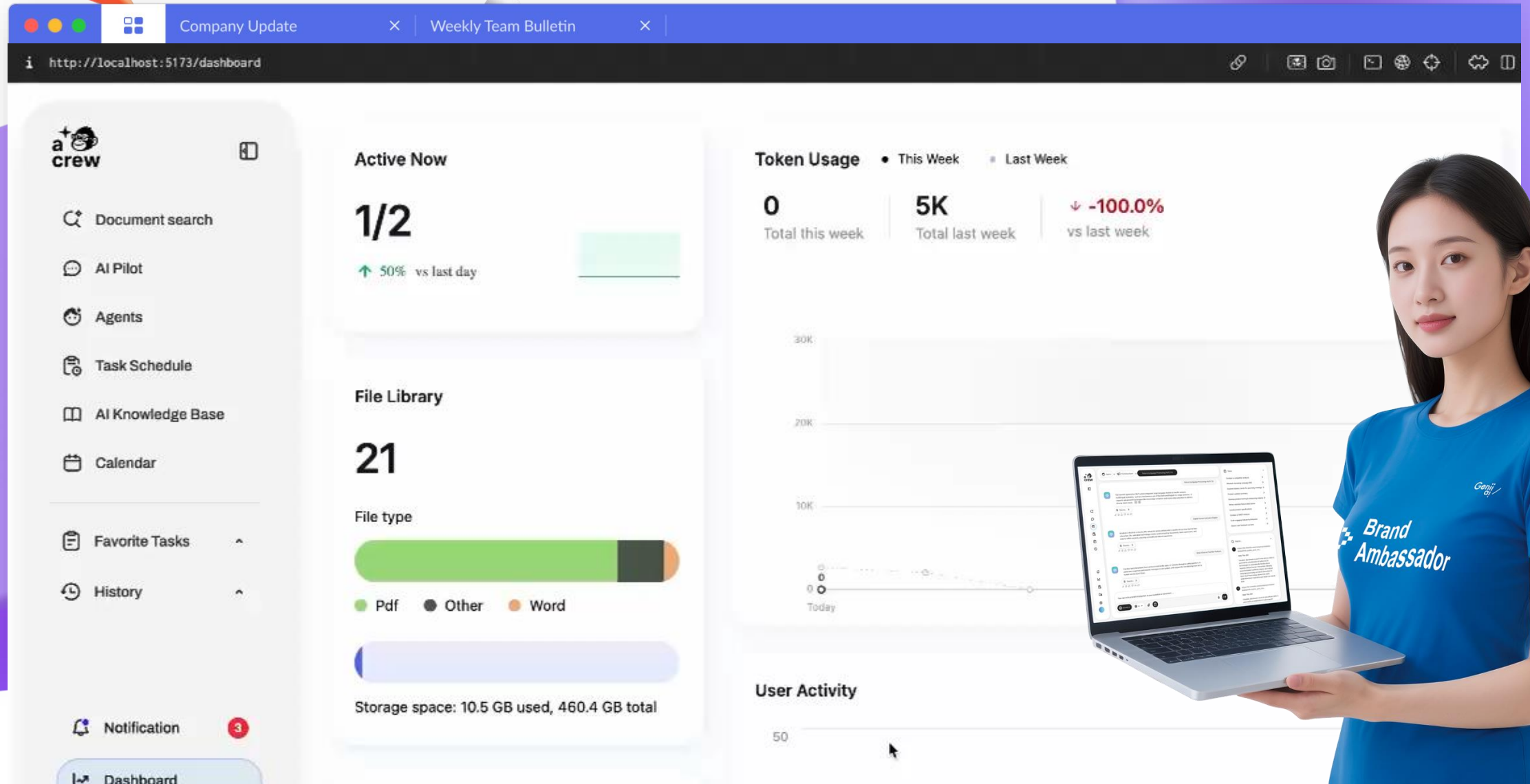
Government Sector

Adoptions and applications

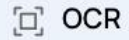
Precise Document Searching
Document Citation
Document Generation in Specific Format
Document Comparison
Legal Advisor
Internal Chatbot
Email Drafting
Tendering and Coordination

Backend Dashboard

Summary of Department Usage and Projected AI ROI Output



Input Becomes Very Easy



OCR


Using OCR (Optical Character Recognition) technology, data input becomes easy. Simply take a photo or upload images and scanned documents. The system supports many document formats, including Excel (XLS) and PDF files.

~ Voice Recognition

Private Cloud Keyboard for Enhanced Data Security




Input Becomes Very Easy

 OCR

~ Voice Recognition

Voice recognition and text-to-speech technology support multiple languages, allowing users to convert voice clips into text for summarizing meeting notes and taking notes efficiently.

 Private Cloud Keyboard for Enhanced Data Security



Utilizing AI within a highly Secure & Private environment

It is on-premise platform where all data are managed and controlled within a corporate's private area

Large Language Model AI

Comes with a variety of cutting-edge AI models in different sizes, performance levels, and capabilities, tailored to meet the needs of various industries.

Chat GPT

Deepseek

Google Gemme

Qwen

Mistral

Meta Llama

Grok

Claude

Google Gemini



Built-in multi-LLM
On premise AI station



Awards and Compliments

A World Class Technical Team

We have a
Professional team to
help you to build
customized
Services

Worry-free
We keep supporting you !



~ 40 awards from technology,
Startup and Designs

Thank you !

 Voicebot Cloud/Online and Offline Fully Automated Phone System

AI Intelligent Voice Phone Robot

Leading in Asia with Large Language Model (LLM) Integration for
Enhanced Human-like Customer Service Simulation

www.asiabots.com

www.geniiai.co

